### How Far, by Which Route, and Why? A Spatial Analysis of Pedestrian Preference

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#### **ABSTRACT**

There is an increasing interest in community walkability, as reflected in the growing number of state and federal initiatives on Safe Routes to School, the new concern over a national obesity epidemic (especially in children), and a wide range of policy initiatives designed to convince travelers to switch from auto trips to more environmentally sustainable bicycle and walking trips. In each of these cases, policy makers recognize walking as a key mode of travel and believe that increasing the number of walk trips is a key goal.

Despite the seeming simplicity of the goal, we know very little about how far people actually walk or about how street design affects people's willingness or capacity to access their desired destinations by walking. This paper reports on a survey designed to answer two primary research questions related to the topic of pedestrian behavior: (1) How far do pedestrians walk to light rail stations? (2) What environmental factors do they say influence their route choice? The paper concludes with five major findings about our study population at five rail transit stations in the San Francisco Bay Area in California and in Portland, Oregon::

- 1. Pedestrians walk considerably farther to access light rail stations than commonly assumed
- 2. Pedestrians believe that their primary consideration in choosing a route is minimizing time and distance.
- 3. Secondary factors influencing route choice are safety and, to a lesser extent, attractiveness of the route, sidewalk quality, and the absence of long waits at traffic lights.
- 4. Pedestrians vary considerably in how accurately they estimate the distance of a regular walk trip.
- 5. Asking survey respondents to trace their walking route on a local map is an effective research technique.

#### INTRODUCTION

There is an increasing interest in community walkability, as reflected in the growing number of state and federal initiatives on Safe Routes to School, the new concern over a national obesity epidemic (especially in children), and a wide range of policy initiatives designed to convince travelers to switch from auto trips to more environmentally sustainable bicycle and walking trips. In each of these cases, policy makers recognize walking as a key mode of travel and believe that increasing the number of walk trips is a key goal.

Despite the seeming simplicity of the goal, we know very little about how far people actually walk or about how street design affects people's willingness or capacity to access their desired destinations by walking. Developing new tools to identify walk trip distances is a key research challenge, as is learning to characterize the local environment from a pedestrian point of view. This paper reports on a survey designed to answer two primary research questions related to the topic of pedestrian behavior:

- 1. How far do pedestrians walk to light rail stations?
- 2. What environmental factors do they say influence their route choice?

The next section of the paper sets the context for the research by examining related literature. A description of the survey methodology comes next, followed by an analysis of the survey findings, and then the paper's conclusions.

#### LITERATURE REVIEW

As explained in the introduction, the study addressed two primary questions:

- 1. How far do pedestrians walk to light rail stations?
- 2. What environmental factors influence their route choice?

For neither the question of how far pedestrians walk nor the factors that influence their route choice is there a well-established literature providing firm answers to the questions. While there are many rules of thumb and educated guesses, relatively little research exists on walking behavior in general, and these topics in particular. Until the mid-1990s, pedestrian behavior was virtually ignored in the transportation and planning literatures. In the last decade, and especially the last five years, the topic has suddenly become popular and many papers related to pedestrians have been published or underway. Much of the new literature has come from the public health community, complementing work done by planning and transportation researchers.

The earliest and largest body of research, which comes from the transportation planning community, assesses the factors that influence people to choose one mode of travel instead of another. In general, the authors of these studies want to understand how to shift Americans away from solo driving trips and towards transit, biking, or walking. Because the research was usually designed solely to discover why people choose to walk instead of drive, most studies did not examine the distances or routes walkers traveled. The majority of these studies claim to look at what is often called the "three Ds": density, diversity, and design, though in reality, the studies tend to focus on the first of the two Ds, density and diversity of land-uses. Many researchers have concluded that residents are more likely to walk in dense neighborhoods that include a diverse mix of nonresidential uses within a short distance (1, 2, 3), though a subset of the

research community remains unconvinced that the association is very strong, except for comparisons between extremely high and extremely low densities (4, 5).

Despite the rhetoric about the 3 Ds, micro-scale urban design and environmental factors were often ignored, likely because no pre-existing datasets captured design factors such as the presence of greenery, attractive buildings, smooth and wide sidewalks, traffic control devices that aid pedestrians crossing the street, or the presence of heavy traffic. In North America and Europe there were scattered studies on the topic from the 1970s through the mid-1990s, many focusing on how heavy traffic volumes discourage walkers (6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16). Since 2000, there has been a burst of enthusiasm for taking on the design question more rigorously, with a number of studies on the topic appearing in the last decade (17, 18, 19, 20). However, researchers have quickly discovered that pedestrian behavior is highly complex and difficult to study, and the existing body of research points to few consistent findings. A recent review of the evidence linking physical activity with the built environment concluded that there is limited evidence showing a connection between neighborhood design and walking, but that further research is needed to determine if there is truly no link or if existing research has not been designed properly to reveal real relationships (21).

There is even less literature looking specifically at how far pedestrians walk than there is about what factors influence people to walk. The main sources of information are the U.S. Census, National Household Travel Survey, and regional household travel surveys. These surveys often report the number of walk trips made, but do not necessarily include trip distances, and even when they do, the data is often suspect (22). In the 2001 NHTS, for example, surveyors recoded many walk trip distances to the nearest *mile*. Given that most walk trips are quite short, this recording method makes the data almost useless for understanding walk trip distances with any precision.

In terms of how far pedestrians walk to access light rail specifically, most of the existing data is collected by transit agencies conducted internal surveys of their passengers. Researchers usually do not have easy access to the data, as there are not centralized databanks that collect the surveys. In addition, such surveys usually ask respondents to estimate the distance they walked, and thus the data may not be highly accurate. One study from the mid-1990s, however, gathered a few such surveys from the United States and Canada and conducted a survey of light-rail riders in Calgary, Canada. The authors found that the median walking distance in Calgary was about a fifth of a mile, though at suburban stations it was twice that distance (23).

#### **METHODOLOGY**

In the survey conducted for this research, respondents were asked a series of questions about how far and how long they walked to the station, what factors influenced their choice of route, their attitudes towards walking, and some basic demographic questions.

Surveys were distributed at five transit stations. Two were in the San Francisco Bay Area, in California: one in San Jose (Japantown) and one in El Cerrito (El Cerrito Plaza). The other three were in Portland, Oregon (Hollywood, Gresham, and Rockwood). The primary criteria for selecting the station areas was to find neighborhoods where pedestrians would have a reasonably high number of different route options. We assumed that people would not be willing to walk more than a little bit out of their way to find a nicer route, and so we selected only neighborhoods with streets laid out in a grid pattern. With a grid street pattern, respondents had multiple routes to choose from that were all approximately the same distance. We also chose

neighborhoods where walkers would have a mix of local and collector or arterial streets, as well as both residential and mixed-use or commercial streets.

Surveys were distributed at transit stations to people who walked to the transit stop. Between one and three surveyors distributed surveys, depending on the day and station, and they worked between 6 a.m. and 10 a.m. on mostly weekday mornings, from February to May 2006. Each surveyor was instructed to approach all people waiting at the station and ask how they arrived at the station. The surveyors followed a script for consistency. Those people who responded that they walked to the station were asked follow-up questions to determine their eligibility for the study: (1) If they were over 18 years of age, and (2) If they would be willing to participate in the study anonymously. Willing survey respondents received a six-page written survey and a pen. They were told they could either return the completed survey to the surveyor at the station or mail it back in a pre-stamped envelope.

The survey included three sections:

- 1. Questions on walking behavior, preferences, and route choice.
- 2. A map inserted in the survey on which respondents were asked to trace their walking route. Respondents were also asked to mark intersections and streets they avoided on their walk if they had not indicated them in writing in the first part.
- 3. Questions on basic demographics of the respondents.

A total of 328 surveys were returned by respondents. Table 1 shows the number returned per station, as well as the response rate per station. Almost two-thirds of the surveys (64%) came from the two Bay Area stations; over a third of the surveys came from El Cerrito Plaza station and just over another quarter came from the Japantown. Of the remaining surveys, almost a quarter came from Portland's Hollywood station (24%), and the Gresham and Rockwood stations in Portland provided the remaining few surveys.

Station	#/Completed, Usable Surveys	Response Rate <sup>a</sup> (%)
El Cerrito Plaza	120	71
Japantown	90	49
Hollywood	78	45
Gresham	15	15
Rockwood	25	23
TOTAL	328	45

**TABLE 1 Survey Response Rates, by Station** 

The response rate for the survey was quite high. For the total population, the response rate was 45%. El Cerrito Plaza had the highest response rate, at 71%, while response rates from the other stations ranged from 15% to 49%. We calculated the response rate as the number of surveys returned as a proportion of the number of surveys distributed. Some transit riders

<sup>&</sup>lt;sup>a</sup> Response rate is defined as the number of surveys returned as a proportion of the number of surveys distributed. Some riders contacted were not given a survey because they had not walked or refused to participate.

approached by our surveyors were not given a survey to complete because they did not wish to participate or because they had not walked to the station.

Although some surveys had missing responses for a few individual questions, all of the surveys were complete enough to be included in the final data set. The number of responses contributing to the results varied slightly for each question, however.

#### **ANALYSIS OF SURVEY FINDINGS**

This section of the paper first describes the basic socio-demographic characteristics of the survey respondents, and then discusses the results of the survey. Sections discuss respondents' trip purposes, how many people stopped along their walk and what for, how far respondents said they walked as well as our own calculations of the distances they traveled, the factors that influenced their route choices, and their attitudes towards walking.

#### Who were the survey respondents?

Table 2 summarizes some socio-demographic statistics about the survey respondents. They were roughly half male and half female, about three-quarters self-identified as white, and three-quarters were adults between the ages of 30 and 59. The median household income was \$60,000, and slightly over half the respondents said they rented their home. Almost one-third of the group rarely or never had access to a car, indicating that a fairly high proportion of the respondents were transit-dependent.

The groups of respondents from each station were all roughly similar to the total population of respondents, with just a few notable differences. The Bay Area respondents were a racially diverse group, while the Portland respondents were nearly all white. Also, the small sample of respondents from the Portland stations of Gresham and Rockwood had considerably lower household incomes and, correspondingly, were more likely to rent than own their homes. The Rockwood population was also highly transit dependent, with 67% saying that they never or only occasionally had access to a car.

#### Trips purposes and origins

Most respondents made home-based trips to work (see Table 3). Among the full population, 81% made commute trips, another 5% made trips to school, and 8% made personal shopping trips. This pattern held roughly consistent across all the stations, except that Japantown had fewer commute trips and considerably more shopping trips (21%), whereas Gresham riders made fewer commute trips and more trips to school (33%).

#### **Stops during the trips**

After reporting how far and for how long they walked, respondents were asked if they had stopped along the way. If they had, follow-up questions probed the reason for the stop and how long they stopped for. The vast majority, 87% did not stop (see Table 4). Of the 13% of respondents who did stop, about half stopped to buy food or a drink; the others stopped either to buy a newspaper, to talk to somebody, or for "other" reasons. The median time for these stops was just three minutes, consistent with stops made by people popping into a small business to make a quick purchase. The average stop times was longer, however, reflecting the fact that some people did stop for much longer time periods (up to 45 minutes for the longest stop).

TABLE 2 Demographics of Survey Respondents<sup>a</sup>

		Bay	Area		Portland		
	All	El	Japan-	Gres-	Holly-	Rock-	
	Stations	Cerrito	town	ham	wood	wood	
Gender							
Male	53%	49%	66%	40%	47%	52%	
Female	47%	51%	34%	60%	53%	48%	
Race							
White	74%	68%	59%	93%	96%	86%	
Black	2%	0%	2%	0%	1%	9%	
Asian/Pacific Islander	15%	23%	20%	0%	1%	5%	
Other	5%	4%	11%	0%	0%	0%	
Mixed race	5%	5%	9%	7%	1%	0%	
Age							
18-29	19%	15%	25%	23%	15%	29%	
30-39	30%	34%	26%	15%	32%	29%	
40-49	23%	20%	26%	39%	25%	13%	
50-59	20%	25%	12%	8%	23%	25%	
60+	8%	7%	10%	15%	6%	4%	
Household income							
Median	\$60,000	\$80,000	\$60,000	\$35,000	\$70,000	\$20,000	
Own/rent home							
Own	44%	45%	38%	29%	60%	21%	
Rent	56%	55%	62%	71%	40%	79%	
Driver's license?							
Yes	84%	91%	76%	80%	86%	75%	
No	16%	9%	24%	20%	14%	25%	
Access to a car							
Never/ occasionally	30%	16%	36%	33%	32%	67%	
Most of the time/always	70%	84%	64%	67%	69%	33%	

<sup>&</sup>lt;sup>a</sup> Responses may not sum to 100% due to rounding.

		Bay	Bay Area		Portland		
Trip purpose	All Stations	El Cerrito	Japantown	Hollywood	Rockwood	Gresham	
Work	81%	87%	68%	86%	84%	67%	
School	5	4	2	4	4	33	
Personal shopping	8	3	21	6	4	0	
Other	6	6	8	4	8	0	
Origin							
Home	96	99	92	95	100	100	
Work	1	1	1	1	0	0	
Other	3	0	7	4	Ω	0	

TABLE 3 Trip Purposes and Origins<sup>a</sup>

TABLE 4 How Many People Stopped, For What Reason, and How Long<sup>a</sup>

		Bay Area		Portland		
	Combined	EI Cerrito	Japan- town	Holly- wood	Rock- wood	Gresham
% stopping for any reason	13%	10%	12%	14%	32%	0%
% stopping for:						
Food	7%	10%	4%	9%	28%	0%
Newspaper	2%	4%	2%	0%	4%	0%
To talk	2%	8%	6%	0%	0%	0%
Other	4%	2%	3%	8%	0%	0%
Time stopped						
Mean	6 min.	6 min.	5 min.	7 min.	7 min.	n/a
Median	3 min.	3 min.	2 min.	3 min.	6 min.	n/a

<sup>&</sup>lt;sup>a</sup> Percentages may not sum to 100% due to rounding.

#### **Trip distances**

Self-reported distances

Respondents were asked how far they had walked, in both miles and blocks. Almost all respondents entered the number of blocks (91%), but only 64% entered the distance in miles. (The question was formatted on the page with a space to enter the distance in miles followed by a space to enter the number blocks on the same line. This particular layout on the page may have encouraged some people to think they could enter just one or the other.)

For the full group of respondents, the mean reported distance was 0.58 miles (see Table 5). Looking at how the data broke out in quartiles shows that a quarter of people reported walking just a quarter of a mile or less, the second quartile of people reported walking between a quarter mile and a half mile, the third quartile reported walking between half a mile and almost a

<sup>&</sup>lt;sup>a</sup> Percentages may not sum to 100% due to rounding.

full mile (0.95 miles), and the final quarter said they walked more than 0.95 miles. The responses clustered around 0.25, 0.5, and 1 mile, indicating the tendency of people to round off distances.

TABLE 5 Self-Reported Distance Walked in Miles, Blocks, and Minutes

	Bay Area		Portland			
	All stations	El Cerrito	Japantown	Gresham	Hollywood	Rockwood
Distance in miles						
Mean	0.58	0.65	0.45	0.43	0.62	0.49
25 <sup>th</sup> percentile	0.25	0.25	0.13	0.11	0.39	0.25
50 <sup>th</sup> percentile	0.50	0.50	0.28	0.30	0.50	0.50
75 <sup>th</sup> percentile	0.95	1.00	0.69	0.80	1.00	0.75
Distance in blocks						
Mean	6	6	4	4	8	5
25 <sup>th</sup> percentile	3	3	2	2	4	2
50 <sup>th</sup> percentile	5	5	4	2	6	3
75 <sup>th</sup> percentile	8	8	6	4	10	6
Time (minutes)						
Mean	10	11	8	7	11	10
25th percentile	5	6	5	3	5	5
50 <sup>th</sup> percentile	10	10	6	6	10	10
75 <sup>th</sup> percentile	12	15	10	10	13	13

#### Actual distances

We asked respondents to trace on a map the route they walked. For the El Cerrito, Japantown, and Hollywood stations, these routes were entered into a GIS database and the information used to calculate the exact length of each trip. The mean trip distance was just over a half mile (see Table 6TABLE 6), with the shortest trip 0.02 miles and the longest 1.88 miles. Looking at the distance data broken into quartiles shows that a quarter of respondents walked a quarter mile or less, the next quartile walked between a quarter and half mile, the third quartile walked between a half and two-thirds of a mile, and the final quarter walked over two-thirds of a mile.

**TABLE 6 Actual Distances Walked** 

	Distance (miles)
Mean	0.52
Minimum	0.02
Maximum	1.88
25 <sup>th</sup> percentile	0.27
50 <sup>th</sup> percentile	0.47
75 <sup>th</sup> percentile	0.68

#### The accuracy of self-reported distances

We were interested to learn how accurately respondents estimated the distances they had walked. Many travel surveys ask respondents to estimate the distances they walk, but little is known about how accurate these estimates are. Close to half of the respondents (43%) guessed quite accurately, within a tenth of a mile (see Table 7). However, other guesses were highly inaccurate, ranging from up to 1.07 miles over to 0.88 miles under the correct distance. The average guess was off by about 0.2 miles Each guess was off by 45% of the distance, on average, with 25% of respondents guessing within 11% and half guessing within 30% of the correct distance in miles. (Since the distances walked were short, the actual error in miles was trivial for most respondents.) On the other hand, 25% of respondents' guesses were off by more than 50%, a surprisingly large error, and 10% were off by more than 90%.

	_	-
Accuracy of Distance Estimate	Percent	Cumulative Percent
Within .1 mile	43	43
Off by 0.1 to 0.25 mile	31	72
Off by 0.25 to 0.5 mile	20	94
Off by > 0.5 mile	6	100

**TABLE 7** Accuracy of Self-Reported Trip Distances

#### **Factors influencing route choices**

After the survey respondents traced the route they walked on a map, the survey asked them to identify the factors that led them to choose a particular route they took. The survey addressed this issue in three steps. First, respondents were asked the open-ended question, "What are the main reasons why you chose your route today?" and given space to write three answers in their own words. On the next page, respondents were asked to rank the importance of 11 potential factors that might have influenced their route choice. The instructions read, "Below is a list of factors that other researchers have found to influence the routes people walk along. For each one, please mark how important it is to you." Finally, a last open-ended question asked, "Are there any other factors, positive or negative, that influenced your choice of route today?" Relatively few people answered this final question, so only the results of the first two questions are discussed below.

The first question, the open ended one, showed that by far the most important factor was choosing the shortest or fastest route. As shown in Table 8, 52% of respondents mentioned this as the first item in their list, and almost two-thirds mentioned this somewhere among their three responses. An additional 9% of respondents mentioned "convenience" as an important factor, and it may well be that convenience was their way of expressing the same concept—choosing the quickest route. The second most common set of responses had to do with safety, mentioned by 28% of respondents. Most of these related in some way to safety from traffic (people mentioned issues like low traffic volumes or an intersection where it was easy to cross a large street), although a few people mentioned crime safety issues. Although safety was a popular response, only 8% of people mentioned it as their first item on the list; safety was somewhat

more common as the second item, appearing here 14% of the time. Finally, very small numbers of respondents mentioned choosing their routes based either on the attractiveness of the route (e.g., nice landscaping or attractive buildings) or because they wanted to stop at a particular business.

**TABLE 8 Percent of People Volunteering a Factor as Influencing Their Route Choice** 

Question: What are the main reasons why you chose your route today?

	Anywhere	<b>-</b> ' ,		
Factor Type	in List	First	Second	Third
Shortest/fastest	64%	52%	10%	3%
Safety	28	8	14	6
Convenience	9	6	2	1
Attractive	8	2	3	2
Habit	6	3	1	2
Stopped at a business	3	2	2	0
Other	27	13	9	5
Nonsense	16	9	5	3
Left blank	N/A	3	50	77

<sup>&</sup>lt;sup>a</sup> Percentages may not sum to 100% due to rounding.

These priorities were partially validated in the next question, which asked respondents to rate the importance of 11 different factors. As shown in Table 9, 99% of respondents rated choosing the shortest route as either very important or somewhat important, with the bulk of those saying it was very important (82% of respondents). This finding confirms the results of the open-ended question, where responses related to distance predominated. On the other hand, safety considerations showed up as considerably more important in the second question than they did in the previous, open-ended question. About half of respondents rated as "very important" having traffic devices present and having traffic drive at safe speeds; those numbers jumped considerably to 85% and 87% when one combines the responses of those who responded that these factors were either very or somewhat important. Other factors that were rated as very or somewhat important by at least 50% of respondents were having sidewalks in good condition; the presence of attractive buildings, trees, and landscaping; having no traffic lights where it took a long time to cross; the presence of other people out walking; and having shops or businesses to stop in. Only the first two of these were rated as "very important" by at least a third of respondents, however. Finally, three factors rated as important by relatively few people were having shops or businesses with windows to look at; having benches or other places to sit; and having a friend or neighbor along the route.

TABLE 9 How Respondents Rated the Importance of Factors that Might Influence
Their Route Choice<sup>a</sup>

**Question:** Below is a list of factors that other researchers have found to influence the routes people walk along. For each one, please mark how important it is to you.

Factor <sup>b</sup>	Very Important	Somewhat Important	Not Important
Shortest route	82%	17%	1%
Traffic devices are present	55	30	15
Traffic drives at safe speeds	46	41	13
Sidewalks in good condition	43	44	13
Presence of attractive buildings, trees, and landscaping	35	44	21
No traffic lights where it takes a long time to cross	29	39	32
Other people out walking	23	37	40
Shops/businesses to stop in	14	32	54
Shops/businesses with window to look in	11	25	65
Benches/places to sit	11	15	75
Friend/neighbor along the route	7	18	75

<sup>&</sup>lt;sup>a</sup> Percentages may not sum to 100% due to rounding.

#### Attitudes towards walking

Towards the end of the survey, respondents were asked how strongly they agreed with a series of statements describing different reasons that they might choose to walk. Overall, respondents had very positive attitudes towards walking, perhaps explaining the high level of willingness to complete and return our survey. The first two questions asked if people liked walking and if they found walking relaxing, and in both cases 97% either strongly agreed or agreed with the statement (see Table 10). Another question asked if respondents walked in order to get exercise or health benefits, and again virtually all agreed or strongly agreed (94%). Slightly lower percentages of people agreed that they sometimes walk because it is the convenient mode of travel (89%) or because it is the cheapest way to travel (80%).

TABLE 10 Attitudes Towards Walking<sup>a</sup>

Question: For each statement below, please mark how strongly you agree or disagree with it.

Statement	Strongly Agree	Agree	Disagree or Strongly Disagree
I like walking	78%	19%	3%
Walking is relaxing	70	27	3
I walk to get exercise or other health benefits	71	23	6
I sometimes walk because it is the fastest and/or most convenient way to get somewhere	55	34	12
I sometimes walk because it is the cheapest way to get around	46	34	19

<sup>&</sup>lt;sup>a</sup> Percentages may not sum to 100% due to rounding.

<sup>&</sup>lt;sup>b</sup> Note: Factors were ordered differently in the survey itself.

#### CONCLUSIONS

This study surveyed pedestrians walking to five different light rail stations to determine how far they walked and the factors that they believed influenced their choice of route. Five primary conclusions about the survey population stand about among the findings, four related to pedestrian behavior and one related to the study methodology.

#### Pedestrians walk considerably farther to access light rail stations than commonly assumed.

Conventional wisdom among planners has often been that pedestrians in the U.S. will only walk a quarter to a third of a mile for any reason, including to access transit. A paper from the mid-1990s looking at how far transit agencies and transportation modelers assume that pedestrians will walk to a light rail stations found very short distances, most well under a half mile (23). The results of our study suggest quite differently, at least for walk trips to access rail transit. The median trip distance was 0.47 miles, showing that fully half the people surveyed walked *at least* a half mile to access the train station. These results suggest that transportation and land-use planners designing transit-oriented developments should assume many train riders will walk considerably farther than they may have previously thought, at least for commute trips.

### Pedestrians believe that their primary consideration in choosing a route is minimizing time and distance.

The survey explored the reasons that pedestrians choose particular routes in two ways, first asking about route choice factors as an open-ended question and then asking respondents to rate the importance of a list of factors that might have influenced them. In both cases, respondents overwhelmingly indicated that their first priority was to choose the most direct and/or quickest route. Since almost all of our respondents were making a morning commute trip, it is not surprising that time would be a strong consideration for them. Follow-up research should be conducted to assess whether or not this finding holds for other kinds of trips. These results suggest that land-use planners who want to increase walk trips should ensure that pedestrians have available fairly direct routes to their destinations.

# Secondary factors influencing route choice are safety and, to a lesser extent, attractiveness of the route, sidewalk quality, and the absence of long waits at traffic lights.

In both the open-ended and closed-ended questions about route choice, the most highly rated factors after distance had to do with safety. In the open-ended question, safety factors were the only other issue listed by over a quarter of respondents. In the closed ended questions, about half of respondents rated it as "very important" to have traffic devices present and traffic driving at safe speeds. The next most-cited "very important" factor was having sidewalks in good condition (43%). Aesthetic issues, in the sense of attractive landscaping or buildings, was rated as very important by 35% of respondents, but raised by only 8% of the respondents in the openended question. The only other issues rated as "very important" by at least a quarter of respondents were having other people present (which may be a safety-related concern), and the absence of traffic lights with a long wait.

When interpreting these results, it is important to keep in mind the context in which the respondents answered. First, all were thinking about a commute trip in the morning; for other trip purposes, their responses might vary. In addition, audits of the neighborhoods around the five stations, which were conducted for this study, showed that the pedestrian environment was relatively safe from crime and traffic, and most of the residential streets were of at least average attractiveness in terms of the built environment. Had the survey been conducted in run-down neighborhoods, respondents might have placed higher priority on the visual quality and maintenance of the built environment.

Overall, the study results suggest that planners trying to encourage walking should focus on creating direct routes and conditions where pedestrians feel safe to cross the street. Aesthetic issues doubtless are important for other reasons, such as making walking more pleasant, creating a neighborhood sense of place, or encouraging recreational walking, but they appear to be less critical in people's decision of whether or not to walk to a light rail station.

# Pedestrians vary considerably in how accurately they estimate the distance of a regular walk trip.

Many travel surveys ask respondents to self-report the distances they travel. To date, there has been little information on how accurate those self-reported estimates might be. This study found that, on average over all responses, the difference between actual and perceived distance is modest. At least half of all respondents guessed within 0.13 miles of their actual route length. However, 25% of respondents' guesses were off by more than 50%, suggesting that a substantial minority do not have a precise idea of how far they walked. A few of the individual guesses were also substantially off in terms of distance, as well as percent: guesses ranged from up to 1.07 miles over to 0.88 miles under the correct distance.

These findings should be interpreted carefully when applying them to other surveys asking for self-reported walk trip distances. This survey asked people to estimate the distance of a route they walk routinely, so they may well have a more accurate sense of distance than they would on a less familiar trip. It seems likely that other surveys asking people to report the distances for routine trips might have similar (in)accuracies, but the study results should not be assumed to hold true for other types of trip that surveyors ask about. In addition, it may be that people making significantly longer trips would estimate distances less accurately than did our respondents, who were walking relatively short distances.

## Asking survey respondents to trace their walking route on a local map is an effective research technique.

Asking respondents to draw their route on a map is a relatively untested survey technique. We were unsure whether respondents would be willing to provide this information, or if they would fill out the map correctly so that the data would be useful. The results of this research show that it is highly effective. Of the 328 surveys received, the map was filled out correctly 93% of the time, generating 261 routes that could be analyzed for actual distance and other route characteristics. The route tracings were legible and precise enough that the research team had no trouble transferring the exact routes into a GIS database where the distance could be automatically calculated. In addition, the relatively high response rate for the survey (45%) shows that the presence of the map did not discourage people from completing the survey.

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